

Registration/ Login User Guide

LOGGING IN FOR THE FIRST TIME

It is recommended that you register/login on your mobile device for the first time.

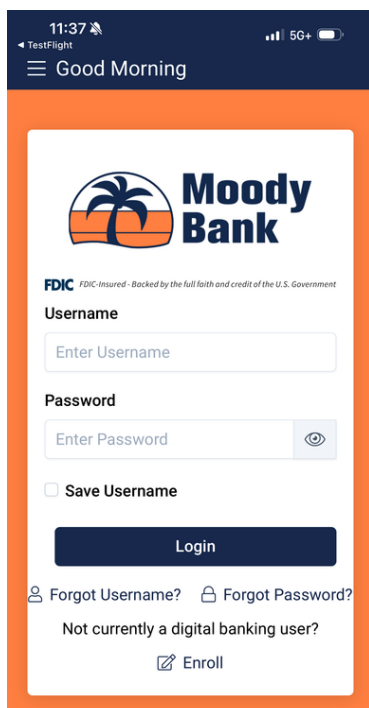
Users will be prompted to add a device for two factor authentication (2FA) that will provide an additional security level for your ONLINE BANKING and assist with limiting unauthorized access.

Mobile App

Download the newest version of the Moody Bank app for your Apple or Android device.



- Online users will use current username and password for initial login.
- Users will need to enter the last 4 digits of SSN or EIN.
- Temporary identification code will be sent to the delivery method of your choice.



11:37 5G+

Good Morning

 **Moody Bank**

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

Username

Enter Username

Password

Enter Password

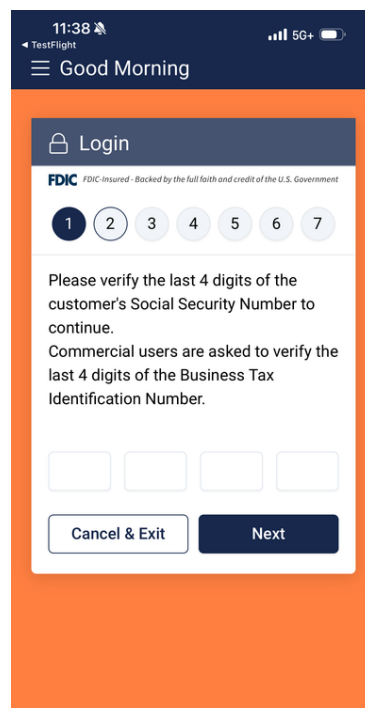
☐ Save Username

Login

 Forgot Username?  Forgot Password?

Not currently a digital banking user?

 Enroll



11:38 5G+

Good Morning

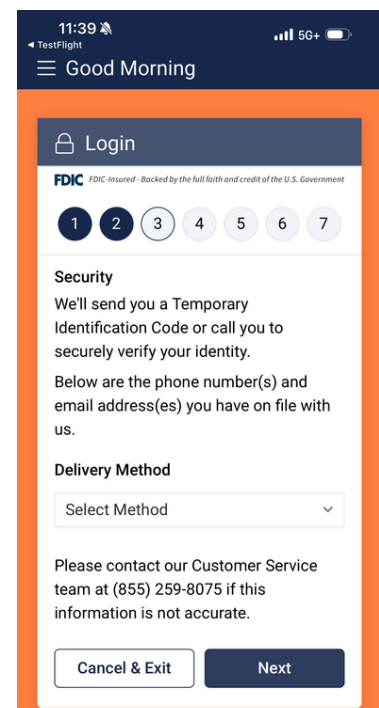
Login

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Please verify the last 4 digits of the customer's Social Security Number to continue.
Commercial users are asked to verify the last 4 digits of the Business Tax Identification Number.

Cancel & Exit Next



11:39 5G+

Good Morning

Login

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Security

We'll send you a Temporary Identification Code or call you to securely verify your identity.

Below are the phone number(s) and email address(es) you have on file with us.

Delivery Method

Select Method

Please contact our Customer Service team at (855) 259-8075 if this information is not accurate.

Cancel & Exit Next



Mobile App

- Enter temporary identification code that was sent.
- Click add mobile device.
- Enter username and create new password.
- Accept terms and conditions.

11:39 5G+

Good Morning

Login

FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Verification

We sent you a Temporary Identification Code or called you to securely verify your identity.

Temporary Identification Code

Enter Security Code

☐ Trust Device

Do not trust a public device – Always opt to receive a security code so the system does not register the device.

Didn't receive a Temporary Identification Code? Request a new code.

Cancel & Exit Next

11:39 5G+

Good Morning

Login

FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Add Mobile Device for 2FA

Trust this device? You can quickly and securely verify your identity on this device by adding it to enhanced two-factor authentication.

Add Mobile Device

Skip For Now Cancel & Exit

11:40 5G+

Good Morning

Login

FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Profile Setup

Please complete your preferred digital banking Username and password.

[Click here for Username & Password Requirements](#)

Username

Username (Confirm)

New Password

New Password (Confirm)

Cancel & Exit Next

- Accept terms and conditions.

11:40 5G+

Good Morning

Login

FDIC FDIC-insured - Backed by the full faith and credit of the U.S. Government

1 2 3 4 5 6 7

Terms & Conditions

Please review and agree to our Digital Banking Agreement and Disclosure to complete enrollment. Click the link below to read the full agreement prior to acceptance.

To proceed, you **MUST** click the link shown below prior to selecting the check box.

[View and/or Download - Digital Banking Agreement and Disclosure](#)

☐ I have reviewed and agree to the Digital Banking Terms & Conditions

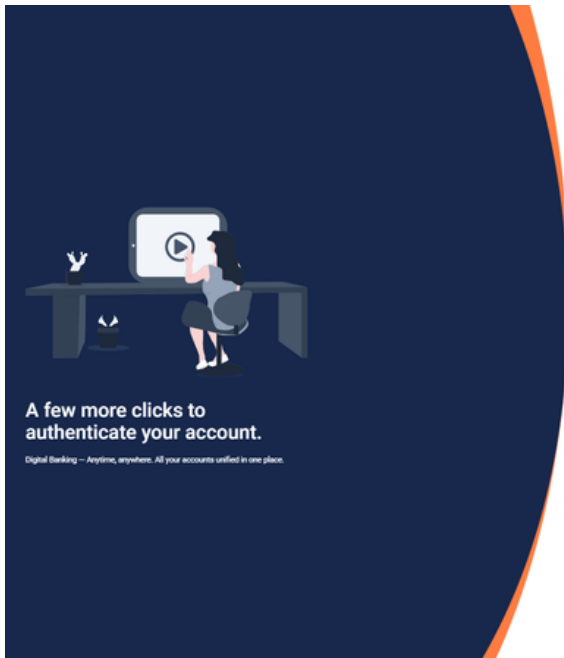
Cancel & Exit Finish

Welcome to the NEW mobile banking online experience!



Desktop

Online users will use current username and password for initial login.



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Authentication

Digital Banking
Please provide the information below exactly as it appears on your account.

Username Password

Enter Username Enter Password

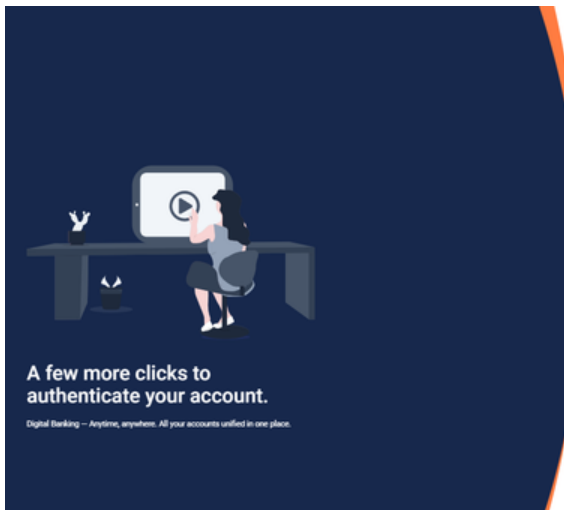
☐ Save Username

[Enrollment](#) [Forgot Username?](#) [Forgot Password?](#)

By signing up, you agree to our [Terms and Conditions](#) & [Privacy Policy](#)

Login

Users will need to enter the last 4 digits of SSN or EIN..



Authentication

- 1 Login
- 2 TIN
- 3 Security
- 4 Verify
- 5 Customer
- 6 Terms

Please verify the last 4 digits of the customer's Social Security Number to continue.
Commercial users are asked to verify the last 4 digits of the Business Tax Identification Number.

Cancel & Exit Next



Desktop

Temporary identification code will be sent to the delivery method of your choice

* Authentication

1

2

3

4

5

LoginSecurityVerifyAdd DeviceTerms

Security

We'll send you a Temporary Identification Code or call you to securely verify your identity.

Below are the phone number(s) and email address(es) you have on file with us.

Delivery Method

Select Method

Please contact our Customer Service team at (855) 259-8075 if this information is not accurate.

Cancel & ExitNext

Enter temporary identification code that was sent.

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Authentication

1

2

3

4

5

LoginSecurityVerifyAdd DeviceTerms

Verification

We sent you a Temporary Identification Code or called you to securely verify your identity.

Temporary Identification Code

Enter Security Code

☐ Trust Device

Do not trust a public device — Always opt to receive a security code so the system does not register the device.

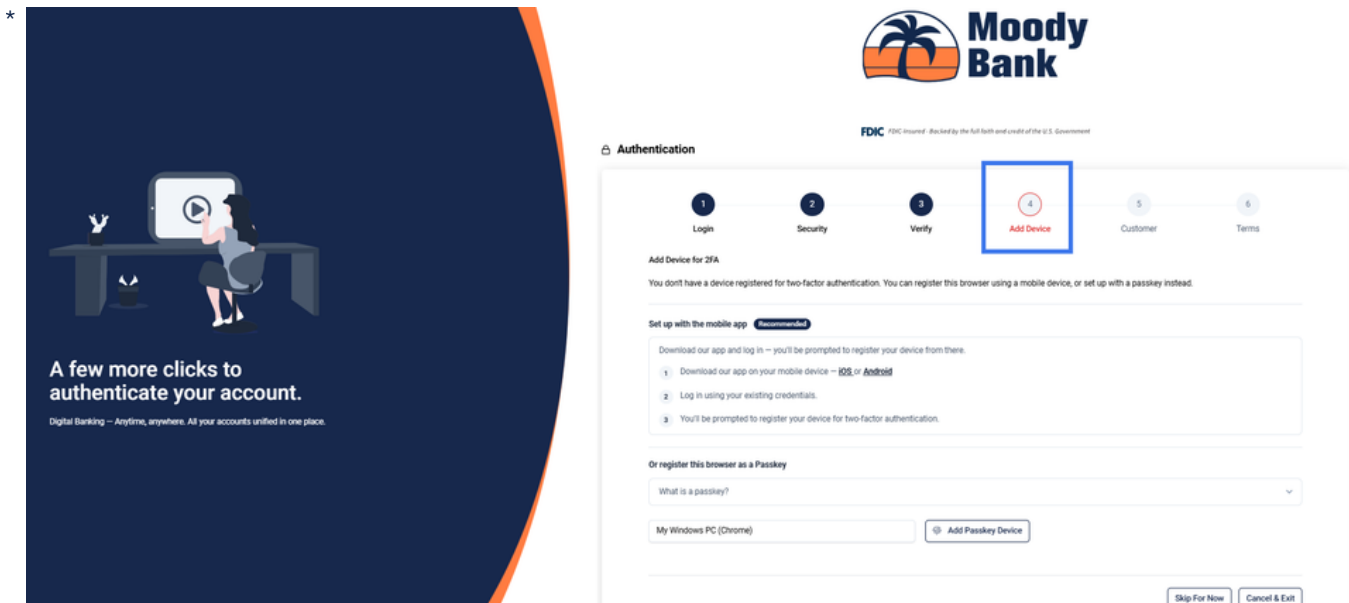
Didn't receive a Temporary Identification Code? Request a new code.

Cancel & ExitNext

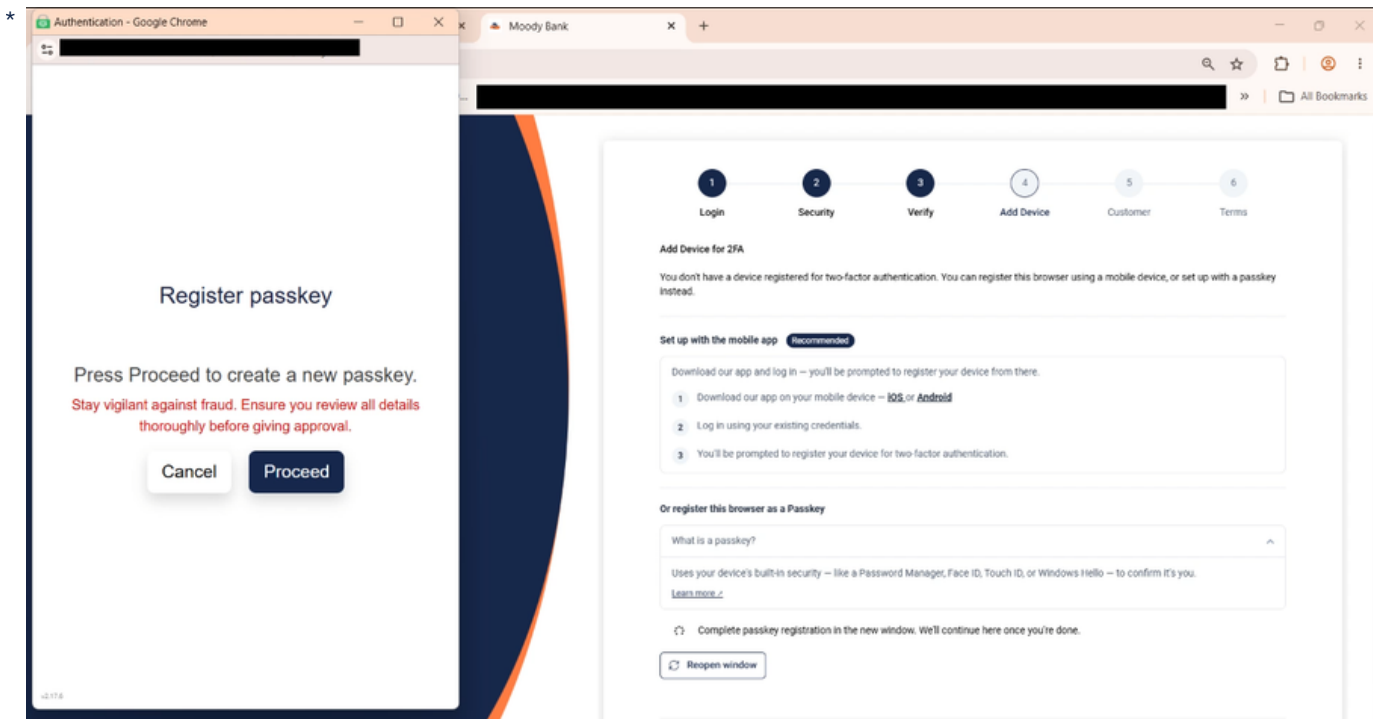


Desktop

If a mobile device has not been added, you will need to register a passkey using a separate mobile device or security key/password manager program.

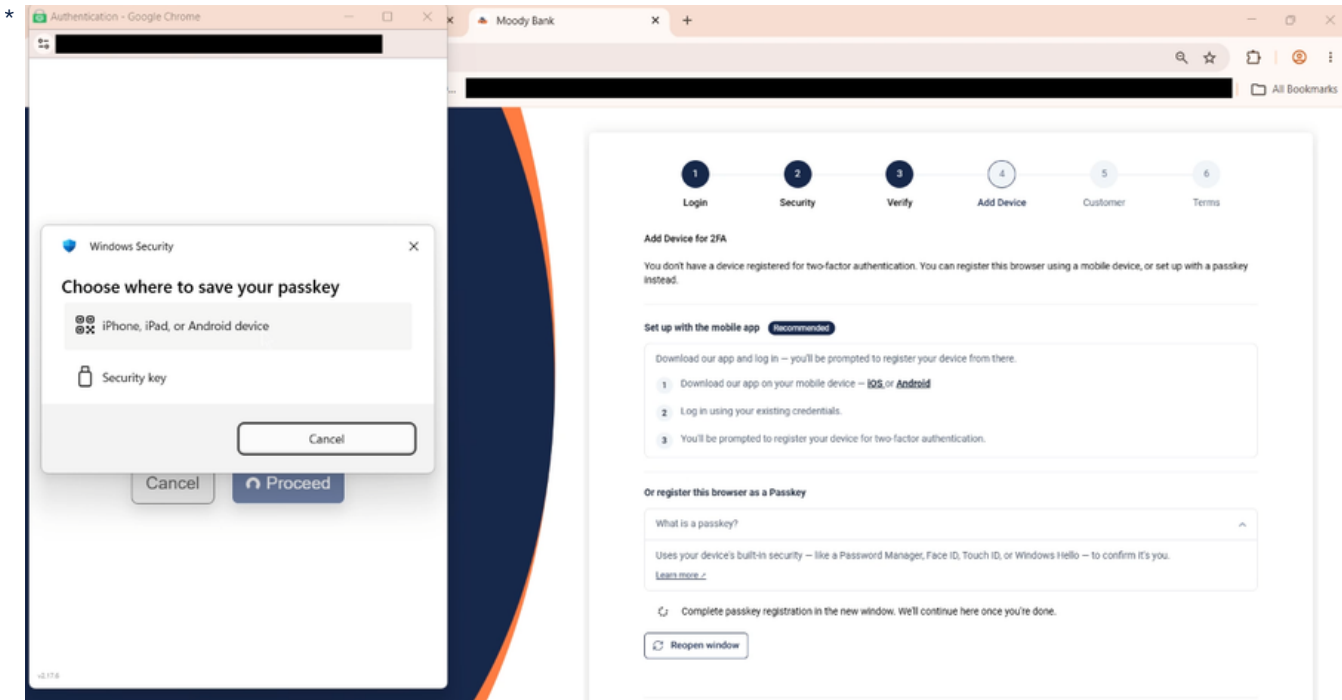


A separate browser window will open to Register the passkey.

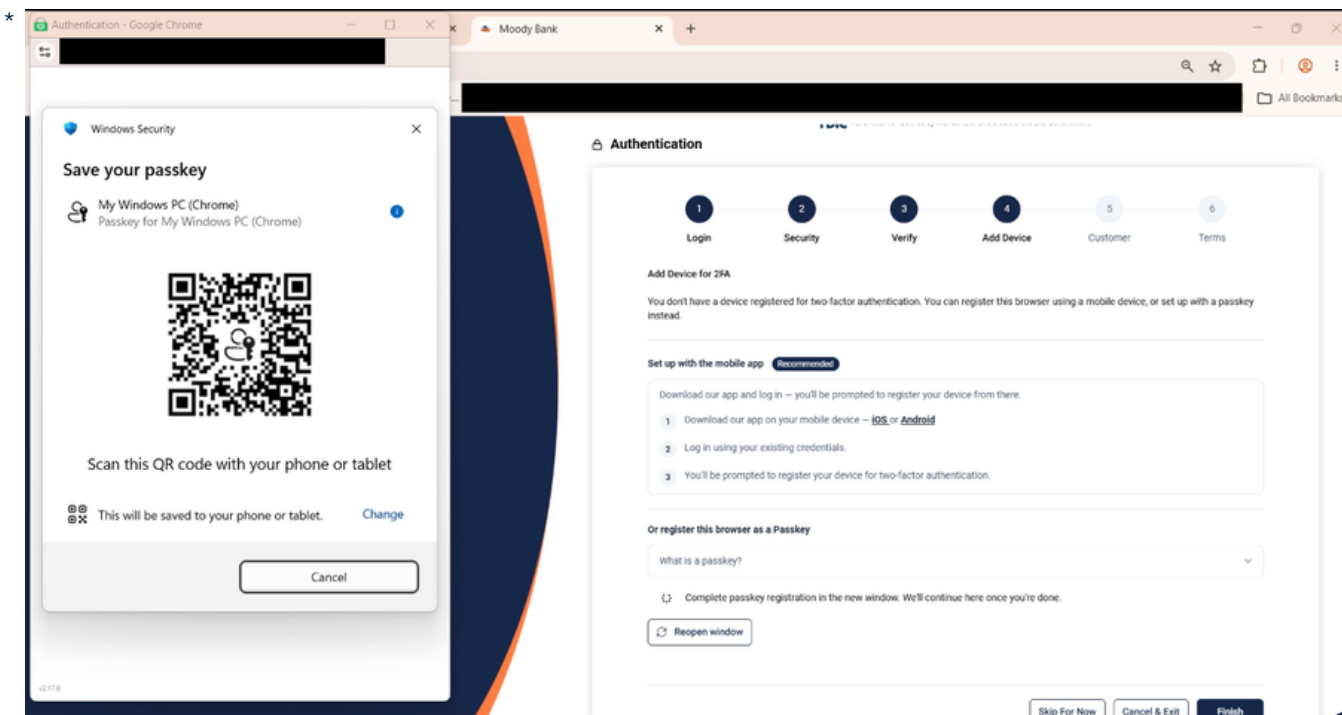


Desktop

The user will be required to select where they would like to save their passkey. This could be a separate device or password manager located on the device they are logging into Online Banking with.

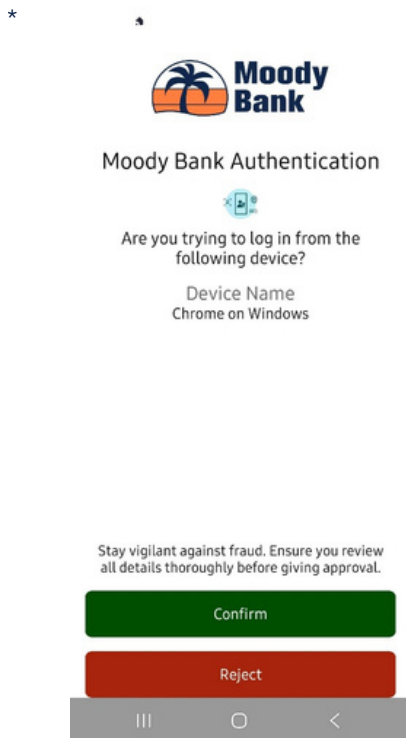


Selecting a separate device will present a QR Code for them to scan with their device. Reminder the user will want to make sure their Bluetooth is enabled on their device.

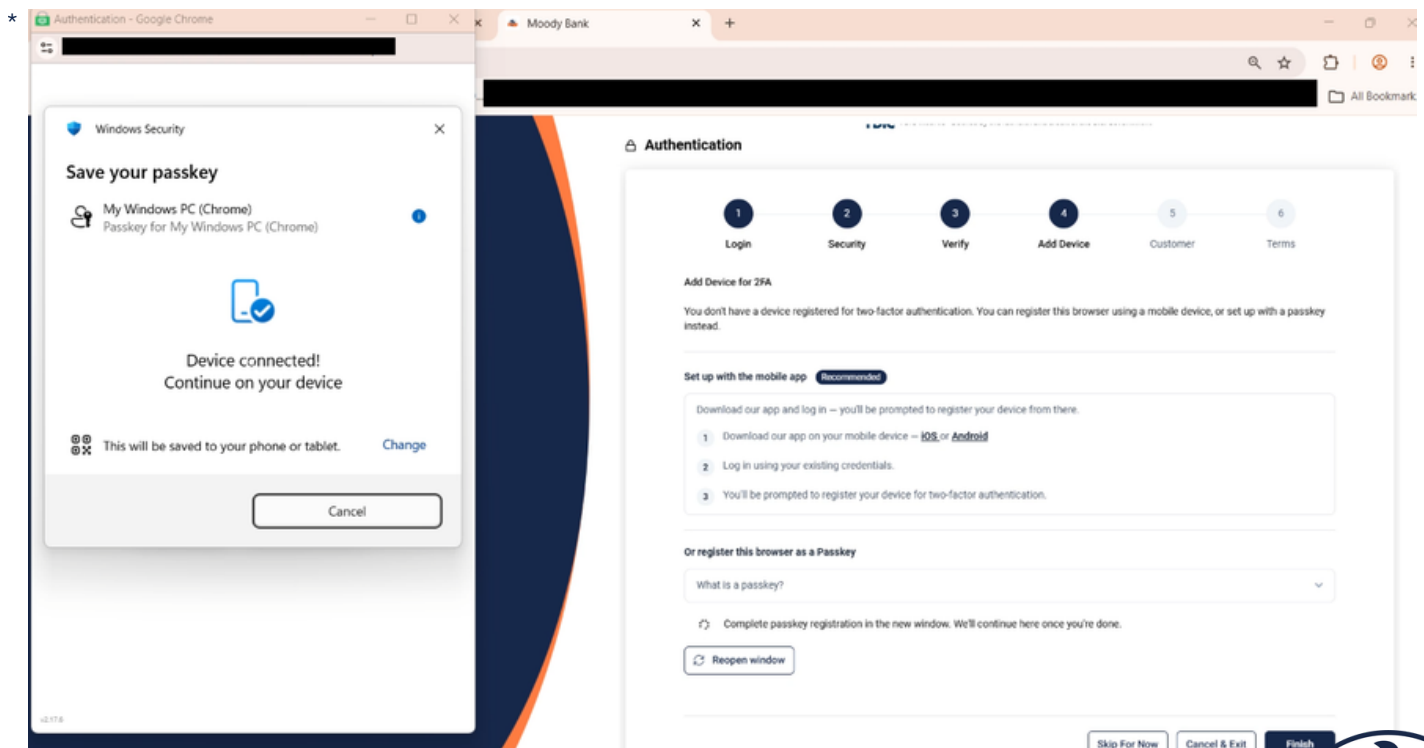


Desktop

The user will receive the following Authentication prompt on their device they are attempting to save the passkey to:



The user will receive confirmation that the device is connected:



Desktop

The user will be provided an Authentication Approved screen, which will advance the user to the Customer next steps of setting their User Name and Password.

