

Online Banking Platform Update Guide for Cash Management Users

1. When do new services go live?

Monday, July 13th, 2026, is the Go Live date for our new digital banking solutions. You will still login from the <https://www.moodybank.com/> website as you have in the past.

2. Will I be able to login with the same login credentials as they had prior to conversion?

Yes; your existing username will carry over to the new platform. You can change this information during your initial login to the new platform; or by accessing the USER PROFILE – Change Username option after logging into UniFI Digital Banking.

3. Will my Bill Pay stay the same?

Yes, if you are a current Bill Pay user, your payment history, payees, and scheduled payments will continue; however, you may be required to accept an updated disclosure as part of the initial Bill Payment access attempt.

4. How will I access services previously under the “Cash Manager” Tab?

All information previously listed under the “Cash Manager” tab will be transitioned to the new solution. It will also be conveniently labeled as “Cash Manager” for ease of use/reference purposes.

5. What business services will be listed under the “Cash Manager” tab?

ACH, Wires, Positive Pay, and Settings (User Profiles) along with all the other services you have come to expect with our Digital Banking solutions.

6. I do not have a “Cash Manager” tab but am interested in these services. How can I enroll for these services?

Contact Treasury Management via phone 855.259.8075 or send us a Secure Message.

7. Will my existing ACH Origination batches convert?

Yes, all batches will convert and 90 days of ACH batch history will be available. Please save any additional batch history you would like to see prior to our conversion on **July 13th, 2026**.

8. Will User's be required to have Tokens for Cash Management services?

We have replaced the need for tokens with an updated Out of Band Authentication security step.

9. Will Cash Management User Access remain the same?

Yes, user information and user access will convert; however, there may be some differences with our new platform. We recommend that the ADMIN of your Company review user access at the time of conversion to make any needed updates.

